



P2S in VET education

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JAL CRIITICAH
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Introduction

In the context of **VET (Vocational Education and Training)**, "*product to service skill for a sustainable future*" refers to the shift from traditional product-based economies to service-oriented or circular economy models, with a focus on sustainability. This concept encourages VET students to develop skills that enable businesses to move away from resource-heavy, disposable products toward service-based solutions that reduce environmental impact.

Key Aspects:

1. **Circular Economy Mindset** – Teaching students how to design, maintain, and repair products for longevity rather than disposability.
2. **Service-Based Business Models** – Skills for shifting from selling products to offering services, such as leasing, maintenance, or subscription-based solutions (e.g., car-sharing instead of car ownership).
3. **Sustainable Production & Consumption** – Encouraging eco-friendly approaches in various industries, such as sustainable materials, energy efficiency, and waste reduction.
4. **Digital & Technological Skills** – Training in smart technologies, IoT, and AI that support service-based industries (e.g., predictive maintenance in manufacturing).
5. **Green Entrepreneurship & Innovation** – Preparing students to create or work in businesses that prioritize sustainability through innovative service models.

This concept aligns with global efforts to reduce waste, lower carbon footprints, and promote more sustainable business practices across industries.



Here are some **use cases** where VET students could apply *product-to-service skills* for a sustainable future across different industries:

1. Automotive & Transport

- **Car-sharing & Leasing Services** – Instead of selling cars, students can learn to maintain and manage shared mobility services.
- **EV Battery Recycling & Maintenance** – Training in extending battery life and repurposing old batteries instead of replacing them.
- **Predictive Maintenance** – Using IoT and AI to provide maintenance-as-a-service rather than just repairing after failure.

2. Construction & Building Maintenance

- **Modular & Reusable Construction Materials** – Instead of one-time-use materials, training in prefabricated, reusable building components.
- **Energy Efficiency Services** – Instead of just installing HVAC systems, students can be trained in optimizing energy consumption through maintenance contracts.

3. Manufacturing & Engineering

- **3D Printing & Spare Parts On-Demand** – Shifting from mass-producing spare parts to a service where parts are printed only when needed.
- **Equipment as a Service (EaaS)** – Instead of selling heavy machinery, learning to maintain and rent industrial equipment to businesses.

4. Fashion & Textile Industry

- **Clothing Rental & Repair Services** – Training in upcycling, repairing, and renting out high-quality clothing instead of mass-producing cheap garments.
- **Textile Recycling Services** – Learning how to collect, sort, and repurpose old fabrics into new products.

5. IT & Digital Services

- **Device Leasing & Maintenance** – Instead of selling laptops or smartphones, VET students can train in refurbishing and leasing them.
- **Cloud Computing & SaaS (Software as a Service)** – Shifting from selling software licenses to managing and maintaining digital services.

6. Hospitality & Tourism

- **Sustainable Travel Services** – Instead of promoting mass tourism, students can be trained in curating eco-friendly travel experiences.
- **Furniture & Equipment Rental for Events** – Instead of selling disposable event materials, learning to provide reusable, high-quality event setups.

7. Healthcare & Wellness

- **Medical Equipment Leasing & Maintenance** – Learning to provide and maintain hospital equipment as a service rather than selling one-time-use devices.
- **Rehabilitation Equipment as a Service** – Instead of selling, VET students can be trained in renting and maintaining mobility aids for temporary use.



8. Agriculture & Food Industry

- **Vertical Farming as a Service** – Training in operating and maintaining urban vertical farms instead of just growing food traditionally.
- **Composting & Waste Management Services** – Instead of discarding food waste, students can learn to turn it into compost and sell the service to restaurants.

These **use cases** align with sustainability goals by reducing waste, optimizing resource use, and fostering circular economy principles.



Apple's **trade-in and refurbishment program** is partially an example of the *product-to-service* shift, but it leans more towards the **circular economy** rather than a full transition to a service model.

Why It Aligns with Product-to-Service Thinking:

- **Extends Product Life** – Instead of just selling new iPhones, Apple takes old ones, refurbishes them, and resells them.
- **Encourages Reuse** – Customers are incentivized to return old devices instead of discarding them.
- **Reduces Waste & Raw Material Use** – By refurbishing, Apple decreases the demand for new raw materials.

Why It's Not Fully Product-to-Service:

- Apple **still sells refurbished devices as products**, rather than offering iPhones purely as a **service** (e.g., renting instead of owning).
- A full **Product-as-a-Service (PaaS)** model would look like **iPhones on subscription** (e.g., *pay a monthly fee for always having the latest phone*).

A Closer Example of Product-to-Service in Tech:

- **Apple's iPhone Upgrade Program** (monthly payments + automatic upgrades) is closer to a service-based model.
- **Microsoft's Xbox Game Pass** (instead of buying games, you subscribe to access a library).
- **HP's Instant Ink** (pay for ink as a service instead of buying cartridges).

So, **Apple's refurbishing program is more of a sustainable product lifecycle strategy than a true product-to-service model**—but it's a step in that direction.



Grover is a textbook case of a true Product-to-Service in consumer electronics.

Instead of selling tech devices, Grover lets users **rent** them on a subscription basis, which aligns directly with the shift from **ownership to access**—a core principle of product-to-service thinking.

Why Grover is Product-to-Service:

- **Access Over Ownership** – Customers pay a monthly fee to use a device instead of buying it outright.
- **Circular Economy** – Once a user returns a device, Grover refurbishes and rents it out again.
- **Flexibility** – Users can upgrade, swap, or return products based on their needs.
- **Sustainability** – Extends the lifespan of tech products and reduces e-waste.

Comparison to Traditional Sales:

- **Buying a smartphone** = Traditional product-based model.
- **Apple's trade-in program** = Circular economy but still product-based.
- **Grover's rental model** = Full product-to-service transformation.

Other Similar Examples:

- **Car leasing vs. buying a car** (mobility as a service).
- **Netflix vs. DVD purchases** (entertainment as a service).
- **Tool libraries & rental services** (instead of buying tools you rarely use).





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